



ESTD-1952

Raj Narain College Hajipur, Vaishali

A NAAC ACCREDITED INSTITUTE (GRADE B)
 (With 'Centre of Excellence' Status of Govt. of Bihar)
 A Constituent Unit of B.R.A Bihar University, Muzaffarpur



Email: ncollegehajipur@rediffmail.com Website: www.ncollegehajipur.in

INTERNAL QUALITY ASSURANCE CELL (IQAC)

Students Satisfaction Survey (SSS) Report- 2019-20

Students Satisfaction Survey (SSS) 2019-20 was conducted among the Postgraduate students of Raj Narain College, Hajipur through the customized Form in Departments separately. The questionnaire has been framed based on NAAC guidelines. Students have rated the question on a scale of 0 to 4. The summary, available on the college website, was also presented in the IQAC meeting.

STUDENTS SATISFACTION SURVEY REPORT 2019-20

NUMBER OF RESPONSES RECEIVED FOR THE (SSS) SURVEY = 156

Overall average score		2.99
1	How much of the syllabus was covered in the class?	3.08
2	How well did the teachers prepare for the classes?	3.23
3	How well were the teachers able to communicate?	3.30
4	The teacher's approach to teaching can best be described as	2.93
5	Fairness of the internal evaluation process by the teachers.	3.44
6	Was your performance in assignments discussed with you?	2.86
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	2.56
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	2.80
9	The institution provides multiple opportunities to learn and grow.	2.97
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	3.06
11	Your mentor does a necessary follow-up with an assigned task to you.	3.07
12	The teachers illustrate the concepts through examples and applications.	3.32
13	The teachers identify your strengths and encourage you with providing right level of challenges.	2.93
14	Teachers are able to identify your weaknesses and help you to overcome them.	2.82
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	3.00
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	2.96



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17	Teachers encourage you to participate in extracurricular activities	3.08
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	2.85
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	2.35
20	The overall quality of teaching-learning process in college is very good.	3.14
21	<p><u>Give three observations / suggestions to improve the overall teaching – learning experience in your institution.</u></p> <p><u>Some valuable Suggestions:</u></p> <ol style="list-style-type: none"> 1) There should be more teachers in every subject 2) Teacher-in-charge/ HoD should communicate with students once in a while for better communication. 3) There is a lack of classrooms in our college which causes lots of problem. More classrooms are required. 4) Some teacher use scanned pdf for teaching that causes difficulty to understand as that looks hazy. 5) Teachers should make use of projector displays while teaching 6) If offline classes resumes, it will be better for us to discuss with our teachers more closely the problems regarding our studies 7) Teachers should be more active in communication with the students and understand their fields of problems 8) Teachers should make a proper plan to teach. 9) Some training or internships should be arranged to let student participate and learn about the growing world.. Work knowledge should be provided skills should be taught. (Bio-Tech) 10) Use better graphics and visual media to make students understand well. 11) Notes which are uploaded on Website could be more visible, as handwritten notes are quite tough to read. 12) The lectures should be in English as well as in Hindi, so that all the students can understand everything properly. 	



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<p>13) It will be helpful if students can get notice for exams before 1 month.</p> <p>14) All groups including 1st Sem. to 6th Sem. should be in a WhatsApp group so that anyone can be benefitted.</p> <p>15) Explanation of the theories should be done in a systematic way and not by lectures only.</p> <p>16) Game-based active teaching can be used virtually to improve the learning process</p> <p>17) Some professors are indifferent and behave very formally with the students.</p> <p>18) Teaching methods should be improved. Sometimes, some explanations appear difficult to understand</p> <p>19) Encourage active and practical learning. Make connections to real world applications of the course material</p> <p>20) Where everything is on online, that can be a main reason where we are not able understand the concept because we cannot question many times.</p> <p>21) The teacher should need to understand the situation of every student and know the proper reason of students' problem.</p> <p>22) Library should contain more types of book on a particular subject.</p> <p>23) Availability of teaching learning materials in both Hindi and English version</p> <p>24) Use of ICT makes teaching learning process interesting.</p> <p>25) During regular online classes, every subject teacher should send the link for the class meeting to every student individually rather than forwarding the link just in college group because it will be more easy for the student to join the class</p> <p>26) Arrange more online classes as some topics are not understandable on our own which is left by our teachers.</p> <p>27) Teachers should be supportive to every student in discussion of project chapter</p> <p>28) 3D videos and multimedia should be used for better conceptual learning .</p>	
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	<p>29) More co-curricular activities should be arranged for girls, seminars related to jobs and opportunities for getting a job should be brought in the college</p> <p>30) If the teachers discuss with us the MCQ type question-answer and check our copy then it will be very helpful to us.</p>	
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Ravi K. Sinha

(Ravi Kumar Sinha)
Coordinator, IQAC